



NEWS LETTER – October 2008

Product News

Secured By Design

We are pleased to announce that our windows have recently been tested to and passed British Standard 7950. We are now in the final stages of having our windows accredited to Secured By Design (SBD) standards. We expect this final process to be completed by late October 2008. BS 7950 accreditation proves the security and quality of our products and SBD will be an excellent selling point for your customers. We will confirm when SBD windows are ready for production and thus orders can be accepted.

New Window Handles

Due to issues with the durability of the paint on the window handles we were supplying we have now changed to a new and better painted window handle. We are now supplying a newly developed Avocet handle, the Phocas Handle. The style is very similar to the existing handle and comes with a white button (although the earlier supplies will be with a black button). The Phocas handle has the same fittings and routing as the existing handle. We would appreciate all feedback on the improved paint finish and durability.

Composite Doors

We are now able to supply the newly released Dale Collection of Eurocell composite doors. The doors are high quality, come in a range of colours, have a range of furniture including letterboxes, knockers and low thresholds, and come complete with a white Eurocell 70mm Deep Outer Frame. The delivery time is 10 working days from time of order. Brochures and quotes are available on request.

Cream Profile

The latest addition to our range of Eurocell 70mm profile is the cream profile. This proved popular for new developments and lends a very contemporary look to installations. The cream profile is available now but will be obtained only for orders received so there is an extended lead time. Please check delivery time on ordering.

SAC Bolts

As part of extensive trials of hinge protectors and as part of our routine hardware upgrade we are to introduce the most successful system, the Nico X-tra Bolt. This replaces the SAC Bolt as it is more rugged and secure against prolonged attack, complies with SBD and enhances the already high levels of window security.



Thermologik Slim Outer Frame

The new Eurocell Thermologik Outer Frame is now available. This frame profile is 10mm narrower than the Main Fame (Window Frame – EWS 7001) and is an excellent choice for bays as it increases glass area. As Eurocell has also developed regrind reinforcing inserts for this frame it enhances the thermal efficiency of windows so that we can now achieve a BFRC rating of A+5 (this increases sunlight energy allowed to enter buildings and prevents that energy being lost outwards).

As a result of retooling we are to offer the Thermalogik Outer Frame on residential doors as a replacement to the Standard Frame which is currently used for the low UPVc threshold. This change is with effect 8th October 2008.

Administration

Order Forms

We would like to urge all customers to use our standard Order Form where possible. A copy is attached for you to copy. Quotations are often completed on limited and often incomplete information, thus even after receiving a Quotation, we would still like you to complete the Order Form to eliminate missing information. Using the Order Form will speed order processing and help reduce any errors.

Order and Quotes Fax Numbers

There is an increasing tendency for Orders to be received on the Quotes Fax and vice versa. All customers are kindly reminded to use the appropriate Fax numbers for Orders and Quotes as their correct use will prevent delays in both Orders and Quotes and ensure they are routed to the correct staff. The appropriate Fax numbers are:

Orders Fax Number - 01582 505454

Quotes Fax Number - 01582 564222

