



NEWS LETTER - DECEMBER 2008

PRODUCT NEWS

Secured By Design

We are delighted to inform you that our windows have now successfully passed all tests to achieve British Standard 7950 (BS7950). Additionally, we have had our windows certified to Secured By Design (SBD) standards. These accreditations join our existing BBA and ISO 9000:2001 certifications. BS7950 and SBD are major advances in accreditation and prove the high standards of our windows. We recommend that you promote these standards to your customers as showing enhanced resistance to intrusion and high quality of manufacture.

Window Handles

Due to the disappointing quality of our current window handles and in line with our drive to improve the quality of our products we have been recently researching the quality of a range of window handles. After much consideration we have decided to introduce the Fab and Fix window handle. It is a high quality product and is encompassed in the Secured By Design accreditation. Despite its higher cost we will hold the price of our handles, thus providing an improved product to you at no extra cost. It is planned to introduce the Fab and Fix handles in early December 2008.

SUPPORT NEWS

Christmas Cards

In difficult financial times there is an increasing demand on charities and as a result we have decided to make a contribution to charity instead of sending Christmas Cards this year. We hope you will appreciate our decision. Our chosen charity is Childline. We would like to express our sincere thanks for your much valued custom during 2008, a trying year for some, and hope for your continued business next year. We wish you all a Very Merry Festive Season and a Most Prosperous New Year in 2009.



CHRISTMAS CUT-OFF DATES FOR ORDERS

We are pleased to inform you of the details concerning the service we can offer you over the 2008 Christmas and New Year period.

The last working day of this year for the general sales/processing office will be Wednesday 24th December 2008. We will close the Office at noon.

The following are the cut-off dates for orders before Christmas this year:

For all GLAZED orders: 5pm on Monday 8th December 2008

For all UNGLAZED orders: 5pm on Monday 15th December 2008

The last delivery before Christmas will be on Tuesday 23rd December 2008

The general office will reopen in the New Year on Monday 5th January 2009.

We would like to express our sincere thanks for your much valued custom during 2008. We wish you all a Very Merry Festive Season and a Most Prosperous New Year in 2009.