

NEWS LETTER

APRIL 2009

PRODUCT NEWS

Composite Doors

We are pleased to inform you that from 1st May 2009 we will be adding our own fabricated Composite doors to our range of residential doors. As you will be aware we already supplying standard PVCu doors in white, rosewood, oak and the range of colours-on-white including Rosewood, Burgandy, Poppy Red, Royal Blue, Olive Green and Ebony. To compliment that range we are to fabricate Composite doors with white inside and the same range of colours as above on the outside, in a standard 70mm white frame. Prices will be available on application.

Shootbolts

Due to health and safety hazards in the production of the gold finish on the shootbolts we formerly supplied with our windows we have had to adopt a new shootbolt from Kenrick. The Kenrick shootbolt is fully accredited to British Board of Agrément and Secured By Design, and is thus perfectly compatible with our standards of quality and security.

Gasket

Eurocell Profiles Ltd have undergone a development programme to create a new post co-ex gasket for their Logik systems (Chamfered and Ovolo). The roll out of production of the new gasket on white profile is now complete and the rollout on coloured profiles should be complete within the next two weeks. The changes in the gasket should not affect the quality of fabrication or deliveries at all.

Thermologik Slim Outer Frame

The new Eurocell Thermologik Outer Frame is now available as a standard PVCu low threshold to all residential doors. This frame profile is 10mm narrower than the Main Frame and thus offers an excellent cost effective choice to the low aluminium threshold. The new profile is available in both Chamfered and Ovolo systems.

SUPPORT NEWS

Order Forms

We would like to urge all customers to use our standard Order Form where possible. A copy is attached for you to copy. Quotations are often completed on limited and often incomplete information, thus even after receiving a Quotation, we would still like you to complete the Order Form to eliminate missing information. Using the Order Form will speed order processing and help reduce any errors.



Feedback Form

Customer Quality

In order to learn from our customers views we conduct an annual Customer Quality Survey of satisfaction levels of our products, services and support. I write to ask for your views in respect of our services to you.

We do realise that your time is valuable but we really would appreciate your feedback and your views of Weathershield Windows Limited. Based on your orders received from Weathershield we would be grateful for your opinions and comments on the following areas:

Department	Grading					Comments
	Excellent	Above Average	Average	Below Average	Poor	
Office (telephone, glass, panels, processing etc)						
Product quality						
Transport/ Delivery						
Sales/ Marketing						

Any Other Comments:-

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Email Address

Would you please add your email address here: